

The Broker Bulletin

Community Health Choice Broker Newsletter – Your Partnership Resource



BUILDING MOMENTUM FOR ENROLLMENT SEASON

The busiest time of the year for Brokers is just around the corner.

As we prepare for both the Medicare Annual Enrollment Period (AEP) and Health Insurance Marketplace Open Enrollment Period (OE), Community Health Choice is focused on equipping you with the necessary resources, tools, and information you need to support your clients confidently.

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Help Your Dual-Eligible Clients Get More with Community Health Choice DualCare Aligned



When clients are eligible for both Medicare and Medicaid, aligning their benefits through the Community Health Choice HIDE plan can make a meaningful difference. Instead of navigating separate programs, Members receive coordinated coverage that simplifies their healthcare experience and helps them access additional benefits and support.

Community DualCare Aligned (HMO D-SNP) brings Medicare and STAR+PLUS benefits together under one organization. This coordinated approach helps reduce confusion, improves Member support, and creates a more seamless healthcare experience. Members benefit from having a local care team that can help them navigate their coverage and connect them with resources that support their health and well-being.

As a trusted Broker, you play an important role in helping eligible Members understand their options and prepare for upcoming alignment requirements. By starting these conversations now, you can help Members make informed enrollment decisions and feel confident about their healthcare coverage going into 2027.

Educational materials about HIDE alignment are available through Community Health Choice. Contact your Broker Manager for additional resources and support.

Save the Date! ACA Broker Kickoff



ACA Broker Kickoff

October 6, 2026

The Royal Sonesta Houston Galleria

Address: 2222 W Loop S, Houston, TX 77027

Join Community Health Choice leadership and fellow Brokers as we preview ACA Plan Year 2027 updates and hear from key vendor partners who support Community Health Choice Members throughout their healthcare journeys.

This event is designed to help you prepare for Open Enrollment and position your business for success.

Meet with Community Health Choice teams and vendor partners, learn about programs and services available to Members, and discover ways to help clients maximize the value of their coverage.

Keep an eye out for RSVP details, exciting raffle prizes, giveaways, breakfast, networking opportunities, and much more. We look forward to seeing you there!

Medicare Broker Kickoff Takeaways

Thank you to everyone who joined the 2026 Medicare Broker Kickoff! The event previewed Community Health Choice's upcoming Medicare offerings and resources to help you support clients during AEP.

Important AEP Dates

October 1: 2027 sales materials available

October 15: Annual Enrollment Period (AEP) begins

December 7: Annual Enrollment Period ends

Now's the time to complete certifications, review plan information, and prepare your outreach strategy.

Partner Resources Available to Your Clients

Several Community Health Choice partners joined us at the Broker Kickoff to share resources for your clients' healthcare journeys. Keep these organizations in mind when discussing available benefits and services:

- **MTM Health** – Transportation support and access to care resources
- **Navitus** – Pharmacy benefits and medication support
- **Envolve** – Health and wellness solutions
- **HealthSherpa** – Enrollment technology and support tools
- **FCL Dental** – Dental provider network and benefits support
- **Papa Pals** – In-home companionship and everyday assistance services
- **NationsBenefits** – Supplemental benefits and Member support programs

Encourage clients to use these resources to improve their experience and engagement with their health insurance plan.





TOOLS & RESOURCES

Streamline your workflow with the [Broker portal](#)!

Access to helpful



tools



forms



marketing materials



the latest resources

in one convenient location.

The portal provides everything you need to support your clients—



enrollment materials



plan information



essential documents

Log in regularly for updates and new features.

