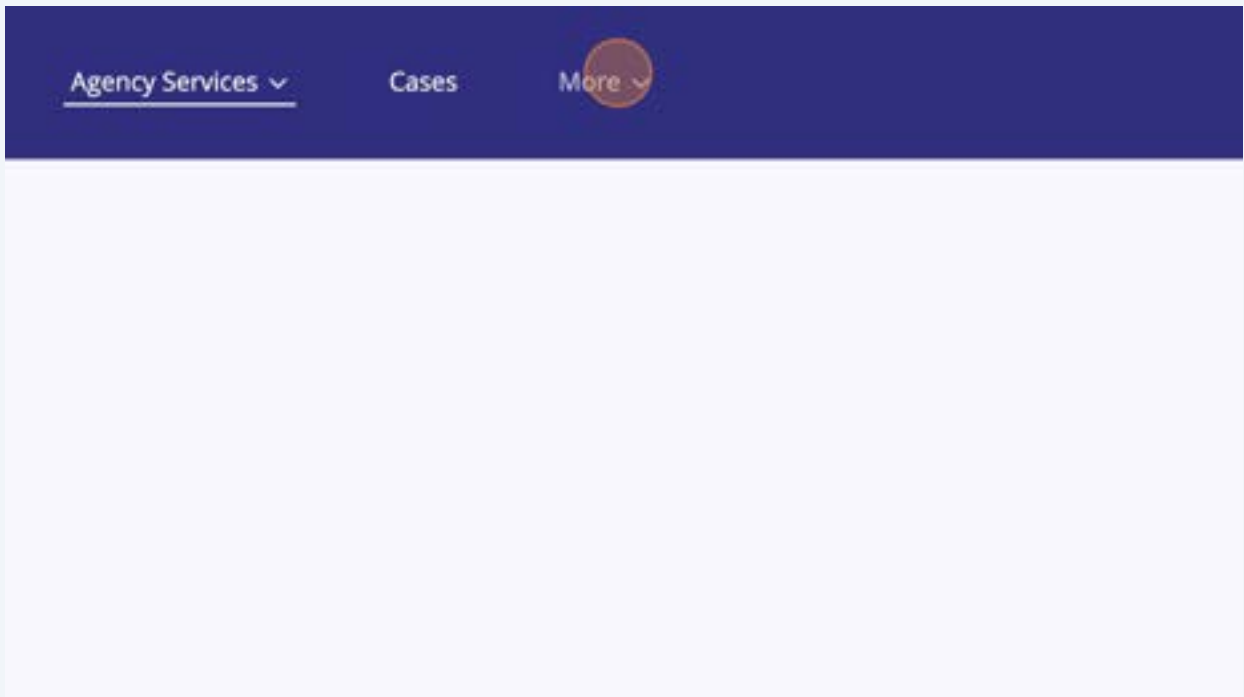


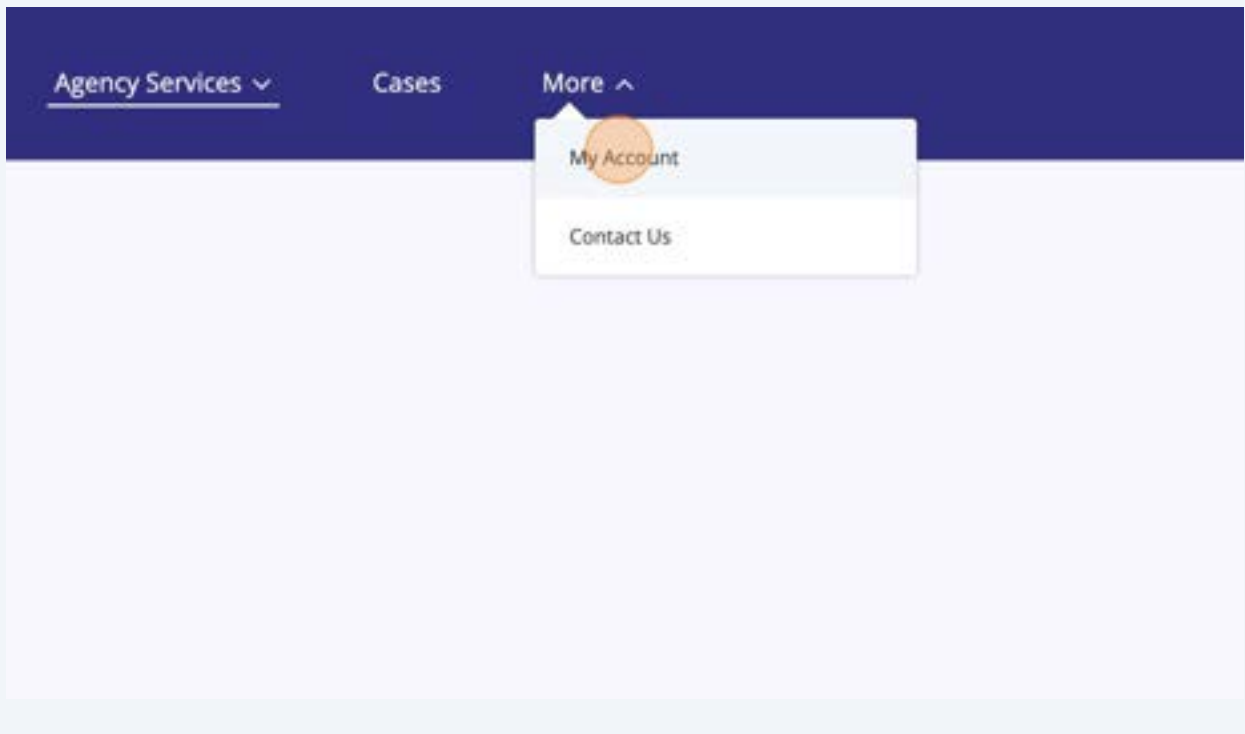
# Navigating your Account

1 Login to your account

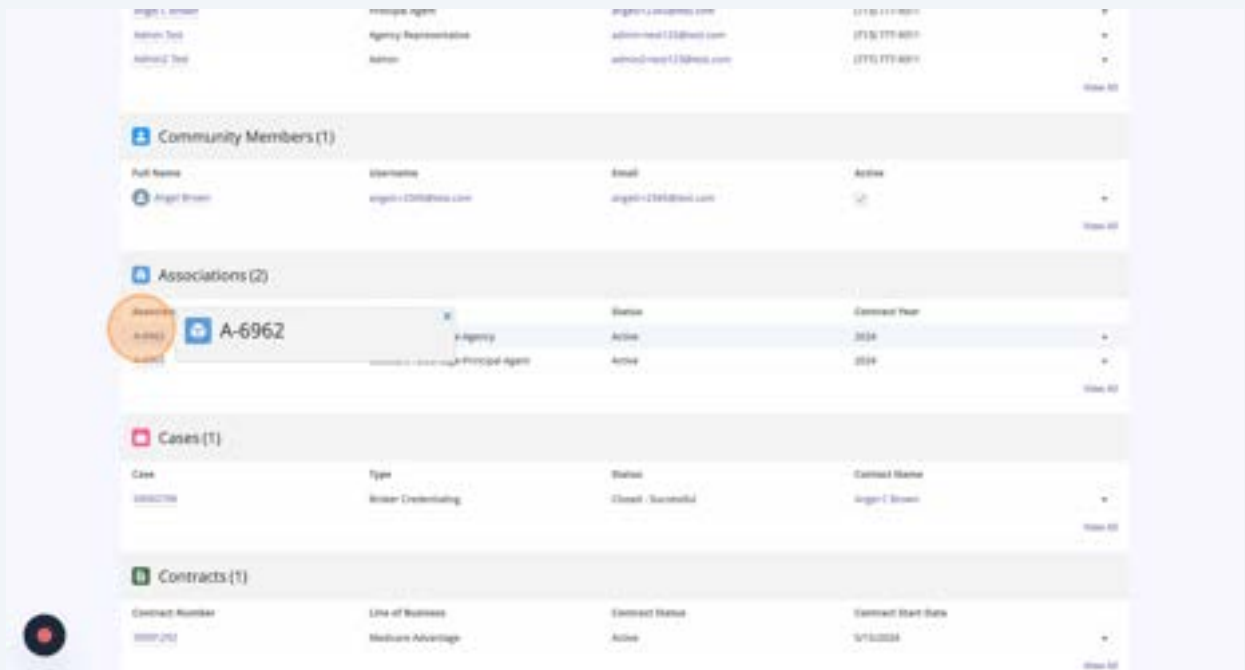
2 Click here.



3 Click "My Account"



4 You account information will load on the screen. You will see all active and inactive associations and the contract year. To View details about a specific association Click the "Association Link"



5 Click "DETAILS"

The screenshot shows the top navigation bar of the Community Health Choice website with links for Home, Agency Services, Cases, and More. Below the navigation bar, the page displays 'Association A-6962'. There are two tabs: 'RELATED' and 'DETAILS', with 'DETAILS' being the active tab. Under the 'DETAILS' tab, there is a section titled 'Association History (1)' which contains a table with the following data:

Date	Field	User	Original Value	New Value
5/15/2024 9:58 AM	Created.	Cherrice Browne		

6 You will see more details about the association. Click the application link to see the related application.

The screenshot shows a detailed view of the association information. The details are organized into two columns. The left column includes: Association Number (A-6962), Account (Angel LLC), Contract Type (Agency), Line of Business (Medicare Advantage), Contract Year (2024), and On Exchange (checked). The right column includes: Status (Active), Start Date (5/15/2024), End Date (12/31/2024), Contracting Case (94042704), and Service Case. Below these are sections for 'Error & Omissions Details' and 'Additional Information'. A 'Contract' section is also visible, containing 'Contract 90001292', 'Application #A-696200000000', and 'Association Lc'. An orange circle highlights the 'Application' link in the 'Contract' section. A small pop-up window is visible over the application link.

7

You will see the files you submitted with the application. They can be viewed and downloaded. Click "DETAILS"

Individual Application  
**Broker Credentialing**

Line of Business	Case	Status
Medicare Advantage	<a href="#">04562706</a>	Closed - Successful

**RELATED**     **DETAILS**

**Files (5)**

- PCT Assessment Results (1)  
May 14, 2024 • 35KB • png
- Screenshot 2024-05-14 at 8.12.13 AM  
May 14, 2024 • 119KB • png
- Screenshot 2024-05-14 at 7.50.50 AM  
May 14, 2024 • 229KB • png
- Screenshot 2024-05-14 at 8.12.13 AM  
May 14, 2024 • 119KB • png
- Screenshot 2024-05-14 at 7.50.50 AM  
May 14, 2024 • 229KB • png

8

You can view additional information about the application.

State  
TX

**Error & Omission**

Policy Number 1258478	Effective Date 5/1/2024
Carrier World Insurance	Expiration Date 5/1/2025
Policy Amount Per Occurrence \$25,000.00	Aggregate Policy Amount \$3,000,000.00

**Additional Details**

TDI License Number 3436789	TDI Expiration Date 12/31/2024
Principal Agent TDI License Number	Principal Agent TDI Expiration Date

Certification Q-5 Alternate Name  
Angel Trust

**System Information**

Created Date 5/14/2024 8:29 AM	Last Modified By Angel Brown, 5/14/2024 4:14 PM
Created By Angel Brown, 5/14/2024 8:29 AM	

9 Click the Case Link to view the case related to the application.

The screenshot shows the Community Health Choice portal interface. At the top, there is a navigation bar with the logo and links for 'Home' and 'Agency'. The main content area is divided into several sections. On the left, there is a card for 'Individual Application Broker Credentialing' with a sub-section for 'Line of Business Medicare Advantage' and a 'Case' link for '04562706'. Below this is a 'RELATED' section with a 'DETAILS' tab highlighted. The 'DETAILS' section shows 'Individual Application' and a 'Case' link for '04562706'. On the right, there is a summary card for case '04562706' with a table of details: Type (Broker Credentialing), Status (Closed - Successful), Case Line of Business (Medicare Advantage), and Contact Name (Angel C Brown). Below this is a 'Latest Update' section showing a user profile for 'Cherrice Browne (Employee)' with a 'Case updated' notification dated 'May 1' and a note 'Case Owner: Shaneka Powell to Cherrice Browne'.

Type	Status	Case Line of Business
Broker Credentialing	Closed - Successful	Medicare Advantage

Contact Name	Case Owner
Angel C Brown	Cherrice Browne

Latest Update

**Cherrice Browne** (Employee) May 1  
Case updated  
Case Owner: Shaneka Powell to Cherrice Browne

10 Click "DETAILS"

The screenshot shows the 'DETAILS' view of case 04562706. At the top, there is a header for 'Case 04562706'. Below this is a table with the following data: Type (Broker Credentialing), Status (Closed - Successful), Case Line of Business (Medicare Advantage), and Account Name (Angel LLC). Below the table is a navigation bar with 'RELATED' and 'DETAILS' tabs, where 'DETAILS' is highlighted. Underneath is a section for 'Applications (1)' with a table listing the application details: Application ID (IA-0000000036), Application Type (Broker Credentialing), Applied Date (5/13/2024 7:00 PM), and Status (Closed - Successful).

Type	Status	Case Line of Business	Account Name
Broker Credentialing	Closed - Successful	Medicare Advantage	Angel LLC

Applications (1)

Application ID	Application Type	Applied Date	Status
IA-0000000036	Broker Credentialing	5/13/2024 7:00 PM	Closed - Successful

11

The General details about the Case and the status will load . Click the "Account Name" to navigate back to the main account Screen.

RELATED **DETAILS**

Case Number  
04562706

Case Status  
Approved

Subject  
New Agency

Account Name  
Angel LLC

Contact Name  
Angel C Bro

Credentialing

Expiration Year

Line of Business

Advantage

Change

Case Owner  
Cherrice Browne

System Information

12

Click "Cases" to view all your accounts current cases.

Home Agency Services **Cases** More

Account  
Angel LLC

Account Type	NPN	Phone	Account Owner
Agency	567891078		Tobi Olorunsola

RELATED **DETAILS**

Contacts (3) New

Account Name	Contact Type	Email	Phone
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