

Subject Line: Community Health Choice Agent Commission Statements
Sub-header: September Commission Statement

Dear Valued Partner,

Community Health Choice released a September commission statement earlier today, Friday, September 21, 2018. In that statement, it was determined that there was an error in reporting which calculated inaccurate commission data.

After additional review, we have determined the error in the calculation and have made the necessary adjustments to be able to provide you with accurate account information.

Please note that you will receive a second September commission statement which was released at approximately 3:30pm this afternoon. The second statement reflects true and accurate data and your commission check will be paid based on the amounts in the second statement sent.

Your commission payment date will not be impacted and payment will be made as scheduled on the fourth Friday of the month, in this case September 28, 2018.

Please disregard the first September commission statement received earlier today. We sincerely regret the impact this error may have caused and

If any discrepancies are found after review of your September commission statement, please submit an inquiry to Agent.Commissions@CommunityCares.com and include the Subscriber Name and ID# as reference.

Thank you for representing Community Health Choice! We value your partnership!

For questions related to application submissions, please contact AgentRelations@CommunityCares.com or by phone at (713) 295-6760.

For questions related to Contracting or Appointment, please contact Agent.Credentialing@CommunityCares.com or by phone at (713) 295-6760.

For questions related to Commissions, please contact Agent.Commissions@CommunityCares.com or by phone at (713) 295-6760.