

Subject Line: Community Health Choice Agent Portal

Sub-header: New Feature- Notice Tab/View 1095-B

Dear Valued Partner,

Please note that a **new** feature has been added to the Agent Portal section of the Community website. When logged in to your Agent Portal and accessing a member account, you will see a new line item that reads **Notice History** (highlighted in the example below).

Example A:

COMMUNITY HEALTH CHOICE

Individual & Family Brokers

What would you like to do?

- Return Home
- Contact Information
- Make a Quick Payment
- Manage Recurring Payments
- Paperless Preferences
- Change Alternate Address
- View Dependents
- Change My Provider
- View My Benefits
- Account History
- Invoice History
- Notice History**
- Policy History
- Unlink Email
- Sign Out

Home

Showing details for 1/1/2018 - 12/31/2018

Payment Status	Next Payment Due
Paid	\$1,626.32
Monthly Premium	Due In
\$1,626.32	22 Days
Last Payment	by 2/28/2018
\$1,626.32	Paid Through Date
on 1/25/2018	2/28/2018
Grace Period	Grace Period End Date ⓘ
No	N/A

The Notice History tab will house all notice mailers sent to members such as Late Payments/Delinquency Notice, Cancellation and Termination notices, etc. For **Off-Exchange** members, this will also include the **1095-B forms** as well (see example below). If discrepancies are found in the 1095-B, please have the member contact Member Services at (713) 295-6704 or Toll-Free at (855) 315-5386.

Example B:

COMMUNITY HEALTH CHOICE

Individual & Family Brokers

What would you like to do?

- Return Home
- Contact Information
- Make a Quick Payment
- Manage Recurring Payments
- Paperless Preferences
- Change Alternate Address
- View Dependents
- Change My Provider
- View My Benefits
- Account History
- Invoice History
- Notice History
- Policy History
- Unlink Email
- Sign Out

Notice History

Below is your history of notices. You may view a notice by clicking on the notice description link.

*Note: Notices are downloaded as PDF files and require Adobe Reader to view them. You can download the latest version of adobe reader at adobe.com.

Notices

Date	Description	Type
1/24/2018	Notice	1095-B

Back

We are confident that this new feature will assist you in servicing the needs of your clients.

Thank you for representing Community Health Choice! We value your partnership!

For questions related to application submissions, please contact
AgentRelations@CommunityCares.com or by phone at (713) 295-6760.

For questions related to Contracting or Appointment, please contact
Agent.Credentialing@CommunityCares.com or by phone at (713) 295-6760.

For questions related to Commissions, please contact
Agent.Commissions@CommunityCares.com or by phone at (713) 295-6760.