

Subject Line: Community Health Choice Health Website
Sub-header: My Member Account System Downtime

Dear Valued Partner,

We would like to extend our sincere apologies for the recent system downtime to the My Member Account. Resolution is a top priority within our organization and we are working diligently, around the clock to have the system back up and operational as quickly as possible.

At this time, we are reviewing alternate solutions, as we understand the inconvenience this is causing Members with self-service functions, including completion of the Health Risk Assessment (HRA).

We will keep you updated on system availability and will share updates related to the HRA as they become available.

We appreciate you and the continued service you provide to your clients. We value your partnership and thank you for your patience and understanding as we work towards a resolution.

Thank you for representing Community Health Choice!

For questions related to application submissions, please contact
AgentRelations@CommunityCares.com or by phone at (713) 295-6760.

For questions related to Contracting or Appointment, please contact
Agent.Credentialing@CommunityCares.com or by phone at (713) 295-6760.

For questions related to Commissions, please contact
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