Subject Line: Community Health Choice Premium Payment Extension Granted Sub-header: January 2018 Premium Payment Due Date Extended to January 19, 2018

Agents,

Please be aware that Community Health Choice has granted a premium payment extension which will allow your clients to make their January 2018 premium payment through **January 19, 2018.**

While this extension was granted primarily to assist those clients who are currently experiencing enrollment issues or whose enrollments are still in a pending status, the payment extension is available to all persons in need of additional time to make their January 1, 2018 premium payment. Again, the payment deadline is January 19, 2018.

Please keep in mind that this is a one-time extension and February 2018 premium payments will be due as scheduled (no later than February 1st).

Please assist your clients by proactively communicating this information so that they may plan accordingly.

As a reminder, in 2018, new and existing Marketplace members can save 10% on their monthly premiums by taking a Health Risk Assessment (HRA) as part of our Community Rewards wellness program. Members must create a Community Rewards account and complete the HRA by January 31, 2018. Please advise your clients to take advantage of this opportunity.

We appreciate your assistance in expediting this notice to service the needs of your clients.

Thank you for representing Community Health Choice! We value your partnership!

For questions related to application submissions, please contact <u>AgentRelations@CommunityCares.com</u> or by phone at (713) 295-6760.

For questions related to Contracting or Appointment, please contact <u>Agent.Credentialing@CommunityCares.com</u> or by phone at (713) 295-6760.

For questions related to Commissions, please contact <u>Agent.Commissions@CommunityCares.com</u> or by phone at (713) 295-6760.

Community Health Choice proudly welcomes the Houston Methodist Hospital System to our family of programs effective January 1, 2018!