

**Subject Line: Community Health Choice Health Website**  
**Sub-header: The Health Risk Assessment (HRA) Deadline Extension**

Dear Valued Partner,

Community Health Choice would like to express our thanks and appreciation of your patience and understanding during our recent system downtime which impacted accessibility to the My Member Account.

We apologize for the inconvenience and realize this affected Members' ability to complete the Health Risk Assessment (HRA).

As a result of the unexpected downtime, Community is extending the opportunity for Members and Agents assisting Members to take the Health Risk Assessment (HRA) until **February 28, 2018**. The Wellness Incentive will be retroactively applied to January 1, 2018 *and premium credits reflected in March.*

**We appreciate you and your continued partnership and thank you for representing  
Community Health Choice!**

For questions related to application submissions, please contact  
[AgentRelations@CommunityCares.com](mailto:AgentRelations@CommunityCares.com) or by phone at (713) 295-6760.

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For questions related to Contracting or Appointment, please contact  
[Agent.Credentialing@CommunityCares.com](mailto:Agent.Credentialing@CommunityCares.com) or by phone at (713) 295-6760.

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For questions related to Commissions, please contact  
[Agent.Commissions@CommunityCares.com](mailto:Agent.Commissions@CommunityCares.com) or by phone at (713) 295-6760.