

Subject Line: Community Health Choice Member Invoice
Sub-header: February 2019 Invoice Misprint

Dear Valued Partner,

Community Health Choice would like to make you aware that a misprint was identified in the February 2019 invoice that was recently mailed to your clients.

While it was determined that the misprint did not affect all accounts, for those impacted, corrected invoices will be mailed by the end of next week. In addition, PDF versions of the invoice will be available to view in the portal as well and can be found under the Notices section.

To assist with communicating the update, the following pop-up language will appear in the portal for those impacted -

February Invoice Misprint

English Copy:

A misprint has been identified to the February 2019 invoice. The amount due is up to date on your My Member Account.

Spanish Copy:

Un error de impresión se identificado en la factura de febrero 2019. La cantidad debido está actualizado en su cuenta de miembro.

We apologize for any inconvenience this may have caused and thank you for the continued service you provide to your clients.

Thank you for representing Community Health Choice!

For questions related to application submissions, please contact AgentRelations@CommunityCares.com or by phone at (713) 295-6760.

For questions related to Contracting or Appointment, please contact Agent.Credentialing@CommunityCares.com or by phone at (713) 295-6760.

For questions related to Commissions, please contact Agent.Commissions@CommunityCares.com or by phone at (713) 295-6760.