

Subject Line: Community Health Choice Agent Commission Statements
Sub-header: August Commission Statement/Broker Incentive Payments

Dear Valued Partner,

The second quarter Broker Wellness Incentive payment was processed and paid in a separate remittance that was NOT included as part of your August commission payment.

Your Incentive payment is in the same form you receive your commission payment, i.e. if you have established direct deposit then your Incentive payment will be direct deposited as well. If you receive a paper check, then the Incentive payment will be mailed as a separate check. Direct deposit payment notices were sent via email earlier this week and paper checks are in process.

As noted in a previous communication sent July 20, 2018, your earned Q2 incentive amount is reflective on page 2 of the August 15, 2018 commission statement on the “Incentive” tab. The July 20, 2018 communication is attached for reference.

If an overpayment amount is not completely recouped by the Q2 Broker incentive, Community will begin recouping from commissions payable in September 2018. Should there be additional funds to recoup in the form of monthly commissions, we will provide a second tab on the September 20th commission statement indicating the recoupment amount/members.

If any discrepancies are found after review of your August commission statement, please submit an inquiry to Agent.Commissions@CommunityCares.com and include the Subscriber Name and ID# as reference.

Thank you for representing Community Health Choice! We value your partnership!

For questions related to application submissions, please contact
AgentRelations@CommunityCares.com or by phone at (713) 295-6760.

For questions related to Contracting or Appointment, please contact
Agent.Credentialing@CommunityCares.com or by phone at (713) 295-6760.

For questions related to Commissions, please contact
Agent.Commissions@CommunityCares.com or by phone at (713) 295-6760.