

Subject Line: Community Health Choice System Maintenance
Sub-header: Scheduled Maintenance to Agent Portal

Valued Agents,

Please be advised that there is scheduled maintenance resulting in system down time on **Saturday, January 20, 2018 between the hours of 5pm -12am.**

During this time you will be unable to access your Agent Portal to complete enrollment, make changes or perform any other necessary functions.

We apologize for any inconvenience and appreciate your cooperation.

Thank you for representing Community Health Choice! We value your partnership!

For questions related to application submissions, please contact
AgentRelations@CommunityCares.com or by phone at (713) 295-6760.

For questions related to Contracting or Appointment, please contact
Agent.Credentialing@CommunityCares.com or by phone at (713) 295-6760.

For questions related to Commissions, please contact
Agent.Commissions@CommunityCares.com or by phone at (713) 295-6760.

As a reminder, in 2018, new and existing Marketplace members can save 10% on their monthly premiums by taking a Health Risk Assessment (HRA) as part of our Community Rewards wellness program. Members must create a Community Rewards account and complete the HRA by January 31, 2018. Please advise your clients to take advantage of this opportunity.

Community Health Choice proudly welcomes the Houston Methodist Hospital System to our family of programs effective January 1, 2018!