

Subject Line: Community Health Choice Annual Training

Sub-header: Plan Year 2019 CMS Registration and Training for New Agents and Brokers

Dear Valued Partner,

Community Health Choice would like to make you aware that Marketplace agent and broker registration and training for plan year 2019 is now available! You **must** complete this training prior to helping consumers enroll in Marketplace coverage during the 2019 Open Enrollment period.

Individual Marketplace training is offered by the Centers for Medicare & Medicaid Services (CMS) on the Marketplace Learning Management System (MLMS) and through the CMS-approved vendor, America's Health Insurance Plans (AHIP).

AHIP offers Individual Marketplace training that covers the same topic areas as the MLMS training and may be able to offer you continuing education unit (CEU) credits, depending on the state in which you are licensed.

Note: AHIP charges a fee for its training. AHIP does not offer the Small Business Health Options Program (SHOP) curriculum as part of its plan year 2019 Marketplace training. If you complete Individual Marketplace training through AHIP and are interested in completing SHOP training as part of your SHOP registration, you must return to the MLMS to complete this training.

Agents and brokers can access both the MLMS and the CMS-approved vendor training via the CMS Enterprise Portal. Log in to the CMS Enterprise Portal or create an account to get started at <https://portal.cms.gov/wps/portal/unauthportal/home/>. As in previous years, training available through the MLMS is free.

In addition, please see the following links available via the Registration for Technical Assistance Portal (REGTAP) which is also an available resource for agents and brokers.

New Agents- [PY2019 Registration and Training for New Agents and Brokers](#)

Returning Agents- [PY2019 Registration and Training for Returning Agents and Brokers](#)

If you are referring new agents, whether Independent or with an Agency, they must meet all other Community Health Choice appointment criteria in addition to the above training.

If you are an existing Independent Agent currently appointed with Community Health Choice, please be certain that you complete the training requirement for returning agents.

If applicable, please forward your Plan Year 2019 Marketplace training completion certificate to Agent.Credentialing@CommunityCares.com so that your record can be updated. Please note that you will still be required to complete the annual Community Health Choice Agent/Agency training and quiz in addition to meeting and maintaining all other appointment requirements. Community Health Choice annual training dates are to be determined.

Thank you for representing Community Health Choice! We value your partnership!

For questions related to application submissions, please contact AgentRelations@CommunityCares.com or by phone at (713) 295-6760.

For questions related to Contracting or Appointment, please contact Agent.Credentialing@CommunityCares.com or by phone at (713) 295-6760.

For questions related to Commissions, please contact Agent.Commissions@CommunityCares.com or by phone at (713) 295-6760.